

## EVIDENCED-BASED PRACTICES

Cognitive Behavioral Therapy  
Trauma-focused CBT  
Motivational Interviewing  
Nurturing Parenting  
Seeking Safety (Adolescent Version)  
Dialectical Behavior Therapy  
Cognitive Processing Therapy

## WE ARE COMMITTED

To the growth, recovery, and success of your family. We strive for excellence each day because you deserve nothing less.

## OUTCOME-BASED APPROACH

That focuses on quality improvement that increases permanency, stability, and the well-being of children



"MOTIVATING, INSPIRING, AND CHANGING THE LIVES OF CHILDREN ONE FAMILY AT A TIME."

Serving Children and Reaching Families, LLC.

1216 Patrick Street  
Kissimmee, FL 34741  
(321) 236-1540

Business Hours:  
Monday – Friday  
8:00 a.m. – 5:00 p.m.

When You Know Better, You Do Better...  
- Maya Angelou



# SERVING CHILDREN AND REACHING FAMILIES, LLC.

WE WORK SO THAT EVERY CHILD WILL GROW UP IN A HEALTHY FAMILY.

# OUR SERVICES

## SPECIALITY PROGRAMS AND SERVICES

### High Fidelity Wraparound

High Fidelity Wraparound is a multiple systems process led by a facilitator with the youth, and family to create a highly individualized plan to address complex emotional needs. High-Fidelity Wraparound prioritizes youth and family needs, improve their ability and confidence to manage their own services and support, and develop and strengthen their natural support systems.

### Family Preservation and Diversion Services

Our Diversion program combines case management and legal support services to families familiar to the Department of Children and Families. We work with birth parents to help prevent placing their children into the foster care system, including establishing temporary or concurrent custody by family or loved ones.

Our Diversion Case Managers provide intensive diversion services including weekly home visits and monitoring for children who remain in the care of their parents under an in-home diversion placement.

### Youth Sexual Abuse Prevention

Our Y-SAPP program helps to manage adolescents with problematic sexual behavior while remaining in their homes.

The program model is guided by the Risk-Need-Responsivity principles and requires mandatory caregiver engagement.

## OUTPATIENT BEHAVIORAL HEALTH SERVICES

**TELEHEALTH** individual, family, counseling for children and adults

**SCHOOL-BASED** counseling services

**GROUP COUNSELING** for adolescent substance misuse

**PARENTING CLASSES** in-home and telehealth group classes

**PSYCHIATRIC CARE** assessment and diagnosis, medication management, crisis intervention, and education

**MENTAL HEALTH CASE MANGEMENT** assistance with housing, food, clothing, tutoring, residential placements, mentoring, respite, and medical care coordination



## PAYMENT & INSURANCES ACCEPTED

- ✓ Aetna Better Health
- ✓ Beacon Health Strategies
- ✓ Centene / Cenpatico
- ✓ Clear Alliance
- ✓ CMS—Title 19 / Title 21
- ✓ Florida Medicaid
- ✓ FSPT
- ✓ Humana
- ✓ Magellan Health Services
- ✓ Private Pay
- ✓ Self-pay
- ✓ Simply Health
- ✓ United Behavioral Health (OPTUM)
- ✓ Value Options
- ✓ WellCare of Florida

## WHAT ELSE DO I NEED TO KNOW?

Our services are offered in Polk, Osceola, Orange, Highlands, Seminole, and Hillsborough counties.

Services include specialized care to individuals, groups and families consisting of assessments, evaluations, and treatment.

## WHAT ELSE DO I NEED TO KNOW?

### What does it mean to be a trauma-informed facility?

A trauma-informed care facility is a healthcare or social service setting that adopts a specific approach to support individuals who have experienced trauma. This model of care recognizes the prevalence and impact of trauma on individuals' lives and aims to create an environment that promotes healing, safety, and empowerment.

